

Message: RE: Utility Assistance

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From Kraft, Emily
To 'Megan Lengerman'
Cc

Hi Megan,

I spoke to DSS about this and their clarification is as such:

One month of assistance can include multiple types of utility bills, so you can pay all three you mentioned as one month.

Also, the goal is to get the client current on her bills without encouraging long-term reliance on the assistance, so if a client is behind on her bills and owes more than one month, you can assist with catching the client up with a one-time lump sum and have it count as one month. I just don't want to see three multiple-month "catch up" lump sums being used as a way to get around the three month limitation.

There is no dollar limitation set for utilities.

Emily Kraft

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From: Megan Lengerman [mailto:megan.lengerman@nursesfornewborns.org]
Sent: Thursday, February 02, 2017 3:49 PM
To: Kraft, Emily
Subject: Utility Assistance

Hi Emily,

I want to make sure I am understanding the information in the RFP correctly and giving my nurses the right information for their clients.

It says Utility Assistance is limited to 3 months in a 12 month period; but within each of those 3 months, could we assist with multiple bills fitting the category? Such as paying an electric bill, gas bill, *and* water bill all in 1 month?

Let me know if I am understanding this correctly. Also, is there currently a limit on the \$ amount of assistance for utilities? I realize housing is \$600 and car is \$400, but there isn't any language about maximums for utilities.

Thanks!
Megan

Megan Lengerman, MA

Intake and Contracts Manager

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